



**Non-Hazardous Personal Protective
Equipment (PPE) No Waste Box
Instructions and Terms and Conditions**



WARNING

DO NOT ALTER THIS CONTAINER!

Any alterations to this container will void the Terms and Conditions set forth for the ReturnPak® program. Additionally, your company will be subject to additional fees.

Questions regarding this container should be directed to customer service, toll-free at 1-888-669-9725

Program approved for use in lower 48 contiguous states only. Not for export.

RETURNPAK® PACKAGING AND SHIPPING INSTRUCTIONS

THE INSTRUCTIONS MUST BE FOLLOWED FOR SAFE PACKING, STORAGE AND SHIPMENT OF THIS CONTAINER. USE OF THE RETURNPAK® CONTAINER OR SERVICE IS CONSIDERED ACCEPTANCE OF THE ENCLOSED TERMS AND CONDITIONS.

Non-Hazardous Personal Protective Equipment (PPE) No Waste Box (Applies to Supply-490)

AUTHORIZED CONTENTS:

- **SUPPLY-490 – Non-Hazardous Personal Protective Equipment (PPE) No Waste Box** - Up to 40 lbs. of disposable garments, masks, chemical protection suits, flame resistant suits, smocks, disposable gloves (vinyl, nitrile, latex), hair nets, beard nets, earplugs and safety glasses.
- **DO NOT INCLUDE MEDICAL OR BIOHAZARDOUS WASTE** - Exclude any material that has come into contact with blood or bodily fluids.
- **DO NOT INCLUDE HAZARDOUS WASTE** - Exclude any PPE that has come into contact with listed hazardous waste or exhibits any regulated characteristics of hazardous waste in accordance with US EPA, state or local regulations.
- **DO NOT INCLUDE ANY US DOT Hazardous Materials as regulated in 49 CFR§173.306.**

Shipping unauthorized materials in this box, is a violation of our terms and conditions and will subject you to additional handling fees, may result in bodily injuries (including death), property damage, contamination of or adverse effects on the environment, may be a violation of applicable laws and regulations and may also result in our seeking indemnification from you under the Indemnification section in our terms and conditions. Legal action, suits, claims, costs and expenses incidental thereto, in addition to government-assessed fines and penalties could occur in connection with your failure to follow these guidelines.

ADDITIONAL SHIPPING CHARGES – If you exceed the stated capacity of a RETURNPAK® container, ship us non-approved contents, ship us items in the wrong RETURNPAK® container, ship us items in a container other than an approved RETURNPAK® container we can charge you an additional fee to compensate us. This program is prohibited for use in AK, HI and PR. Not for Export

PROCEDURES FOR USE

Step #1 – Locate and Complete Prepaid Return Shipping Label Booklet

1. Locate prepaid return shipping label booklet affixed to your container (See Figure 1). If a prepaid return shipping label was not included with your container, please contact customer service at 1-888-669-9725 to obtain a replacement.
2. Open your FEDEX® GROUND® Prepaid Return Shipping Label booklet by removing the “remove to open” tab (your booklet may already be open). Detach the proof of purchase and retain it for your records (See Figure 2).
3. Completely fill out the “FROM” section on the FEDEX® GROUND® prepaid return shipping label to include your company name, mailing address, city, state and zip code (See Figure 3). **A CERTIFICATE OF RECYCLING will not be issued if this is not completely filled out.**
4. Check the type of material you will be placing in the container and enter an “**ACCUMULATION START DATE**” (See Figure 4). The “ACCUMULATION START DATE” is defined as the date when you first placed material into the ReturnPak®. The FEDEX® GROUND® Prepaid Return Shipping Label booklet should already have the color coded Veolia return address label applied. **Ensure that the shipment is going to VEOLIA ES TECHNICAL SOLUTIONS, LLC, 1275 MINERAL SPRINGS DRIVE, PORT WASHINGTON, WI 53074.**

Step #2 – Prepare Package

1. Unfold ReturnPak® box and set aside the liner, corrugated tube and cable tie.
2. Open ReturnPak® box, close bottom RSC Flaps (flaps that meet in the middle) and seal bottom of box with 3” wide minimum 2.6 mil clear plastic tape (Uline S-5332) or equivalent. TAPE bottom flaps using a "H" pattern. MAKE SURE BOTTOM CORNERS, EDGES, FLAPS AND SEAMS ARE PROPERLY SEALED WITH TAPE (See Figure 5).
3. Place poly liner into the kraft corrugated tube making sure the liner goes over the top edges of the tube (See Figure 6). Place the lined tube inside of the ReturnPak® box (See Figure 7).



Figure 1

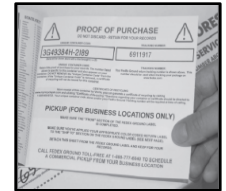


Figure 2

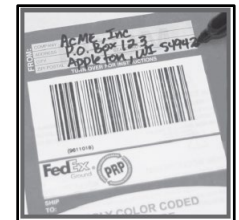


Figure 3



Figure 4



Figure 5



Figure 6



Figure 7

4. Fold in the two small edge flaps over the lined tube (See Figure 8).
5. Fold the flap containing the square slot tucking in the edge into the back of the ReturnPak® box (See Figure 9).
6. Fold the very top box flap in half and place the tab into the back of the ReturnPak® box (See Figure 10).
7. Place any remaining product components (i.e. cable tie, instructions, etc.) into the reclosable envelope that is attached to the back of the ReturnPak® box (See Figure 11).



Figure 8

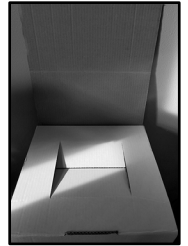


Figure 9



Figure 10



Figure 11

Step #3 – Display Box

1. Place the ReturnPak® box where it is needed to collect disposable garments, masks, chemical protection suits, flame resistant suits, smocks, disposable gloves (vinyl, nitrile, latex), hair nets, beard nets, earplugs and safety glasses.
2. **DO NOT PUT MEDICAL OR BIOHAZARDOUS WASTE including any material that comes into contact with blood or bodily fluids into the ReturnPak® box.**
3. **DO NOT INCLUDE HAZARDOUS WASTE** Exclude any PPE that has come into contact with listed hazardous waste or exhibits any regulated characteristics of hazardous waste in accordance with US EPA, state or local regulations.

Step #4 – Seal Liner

1. When the ReturnPak® box is full, unfold the top display flap and open the flap containing the square slot.
2. Seal the poly liner with provided tie or minimum 3” wide clear plastic tape or equivalent (See Figure 12). Make sure poly liner is sealed and completely inside the box.
3. Close the flap containing the square slot (See Figure 9).
4. Close the top display flap inserting the tab into the slot (See Figure 13).
5. Seal the top display flap with minimum 3” clear pressure sensitive tape or equivalent (See Figure 14). MAKE SURE CORNERS AND SEAMS ARE PROPERLY SEALED AND THERE ARE NO FLAP EDGES OR CORNERS EXPOSED.
6. The ReturnPak® container MUST BE PROPERLY SEALED AND STRUCTURALLY SOUND. THE CONTAINER MUST LACK EVIDENCE OF LEAKAGE OR DAMAGE THAT COULD CAUSE LEAKAGE. FEDEX® GROUND® may refuse packages that do not meet the criteria!

Step #5 – Arranging for Pick Up

1. For business customers, call FEDEX® GROUND® (800) GO-FEDEX (463-3339) to schedule a GROUND RETURN pickup. Say “PRP” when prompted by the auto attendant. Alternatively, you can schedule a pickup online at www.fedex.com/returnpickup
2. The ReturnPak® container MUST BE PROPERLY SEALED AND STRUCTURALLY SOUND. THE CONTAINER MUST LACK EVIDENCE OF LEAKAGE OR DAMAGE THAT COULD CAUSE LEAKAGE. FEDEX® GROUND® may refuse packages that do not meet the criteria!



Figure 12



Figure 13

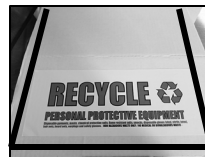


Figure 14

Terms and Conditions

USE OF THE RETURNPAK® CONTAINER OR SERVICE IS CONSIDERED ACCEPTANCE OF THE TERMS AND CONDITIONS.

Thank you for choosing the RETURNPAK® container service for the proper handling, return transportation and disposal of your Personal Protective Equipment (PPE) (The word "MATERIALS" is used herein to describe the wastes). Each RETURNPAK® container is compatible for specific MATERIALS. Please check your RETURNPAK® container to verify the container is suitable for shipping your specific waste. In order to serve you better, we have prepared these Terms and Conditions to set forth your and our rights and obligations. Please understand that, by using RETURNPAK® containers, you are agreeing to these Terms and Conditions.

Refunds- If you purchased your RETURNPAK® online at www.prepaiddisposal.com or any of our manufacturing partner web sites and do not agree with these Terms and Conditions please call us, within 15 days, toll-free at (888) 669-9725 for return instructions. We will make every effort to send you a refund following receipt of the unused RETURNPAK® containers. To be eligible for a refund, you must provide a proof of purchase, so please retain your receipt showing the purchase price and date. If you purchased your RETURNPAK® from a distributor or third-party, please contact the distributor or third-party directly to request a refund.

Our Promise- We promise that our RETURNPAK® containers, provided they have not been damaged and have been properly packed and sealed in accordance with our instructions, with contents limited to only the MATERIALS described above, in containers required for specific MATERIALS described above, are suitable for shipping those MATERIALS. (If a prepaid shipping label was provided to you with the container, please use it to ship your MATERIALS to us. If you did not receive a prepaid shipping label, you are located in a state or jurisdiction that does not allow their use. In this case, please contact Veolia toll-free at (888) 669-9725 to arrange for shipping). In accordance with 40 CFR 264.12(b), and all other environmental regulations we have the appropriate permits and agree to receive the MATERIALS, as described on the RETURNPAK® label and packaging instructions. We also promise that we will properly manage, recycle and dispose of the enclosed MATERIALS in accordance with the law, provided that we receive the RETURNPAK® container within 18 months of purchase date. If you abide by your promise as stated below, we agree to take title, and all other incidents of ownership, to your MATERIALS at the time that the RETURNPAK® container(s) is received by our transporter. If, for any reason, our carrier as identified on the prepaid return label will not ship the RETURNPAK® container, we will work with you to identify alternative shipping. We will refund the actual shipping charges received by us from you if similarly priced alternative shipping cannot be located.

Your Promise- You promise that you will send us only the MATERIALS described above, in undamaged RETURNPAK® containers packaged in accordance with our instructions, in a quantity that does not exceed the stated capacity of the containers and in RETURNPAK® containers required for specific MATERIALS. If included, you promise to properly fill out the prepaid shipping label (name, address, city, state or province, zip or postal code) and affix where stated to the container. Furthermore, you promise not to place the prepaid shipping label on any pail, box or drum other than the RETURNPAK®. If required by the RETURNPAK® container, you certify that you qualify as a very small quantity generator or a conditionally exempt small quantity generator or are otherwise exempt from hazardous waste manifesting requirements in accordance with applicable state and federal regulations.

Please understand that your failure to keep your promise may result in bodily injuries (including death), property damage, contamination of or adverse effects on the environment and/or violation of applicable laws or regulations and may also result in our seeking indemnification from you under the Indemnification section below. Legal action, suits, claims, costs and expenses incidental thereto, in addition to government-assessed fines and penalties could occur in connection with your failure to keep your promise.

Additional Charges and Return of Materials - So we can serve you better, please be sure to use only RETURNPAK® containers for sending us only the MATERIALS described above and to use them in accordance with our instructions. If you exceed the stated capacity of a RETURNPAK® container, we reserve the right to charge you an additional fee to compensate us for the extra MATERIALS. In the event you fail to abide by our instructions and you ship us MATERIALS in containers other than RETURNPAK®, ship us MATERIALS in a RETURNPAK® container that is inappropriate for those MATERIALS, ship us containers from restricted states or countries, or ship us wastes that are not MATERIALS as described above (The word "NON-CONFORMING CONTAINER" is used herein to describe these shipments), we will charge you and you agree to pay additional fees within 30 days of invoice. We will charge you an ADDITIONAL SHIPPING AND HANDLING FEE of \$75.00 for each NON-CONFORMING CONTAINER shipped to reimburse us for the added costs in dealing with the NON-CONFORMING CONTAINER. If you send us a NON-CONFORMING CONTAINER, we will try to manage its contents, if possible, but we will charge you for any extra costs in addition to the ADDITIONAL SHIPPING AND HANDLING FEE listed above. Those costs shall be based on the retail rate for a RETURNPAK® of similar size as published at www.prepaiddisposal.com at the time we receive the NON-CONFORMING CONTAINER. In the event you send us wastes that are not MATERIALS and we are unable, for any reason, to manage them you agree we can return the wastes that are not MATERIALS to you at your expense and you also agree to still pay us the ADDITIONAL SHIPPING AND HANDLING FEE above.

DISCLAIMER - IN NO EVENT SHALL WE BE RESPONSIBLE TO YOU FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THESE TERMS AND CONDITIONS OR YOUR USE OF RETURNPAK® CONTAINERS, WHETHER BASED IN CONTRACT, TORT, STRICT LIABILITY, STATUTE OR OTHERWISE.

Indemnification

- A.** We promise to indemnify you (which includes your employees, officers and directors) from any and all liability and claims (including costs of defense, settlement and reasonable attorneys' fees) which you may incur as the result of bodily injuries (including death), property, contamination of the environment or any violation of law to the extent caused by (1) our breach of these Terms and Conditions (including, but not limited to, the Our Promise section above) or (2) our or our employees', officers' or directors' negligence or willfulness which occurs during our providing services to you, as long as you have sent us wastes that are MATERIALS as described above.
- B.** You promise to indemnify us (which includes our employees, officers and directors) from any and all liability and claims (including costs of defense, settlement, and reasonable attorneys' fees) which we may incur as the result of bodily injury (including death), property damage, contamination of the environment or any violation of law to the extent caused by (1) your breach of these Terms and Conditions (including, but not limited to, the Your Promise section above) or (2) you or your employees', officers' or directors' negligence or willfulness which occurs during your seeking or obtaining services from us.

